



COVID-19 Food Access Resource Guide for Outagamie County 7/3/2020

People around Wisconsin face challenges in getting the food they need during the COVID-19 pandemic. Safety concerns make it challenging to shop for food, and limited income makes it harder to afford food. Children are no longer getting meals at school, and many food assistance programs are operating differently during the pandemic. This page provides information about public programs, community resources, and food shopping options in Outagamie County to help meet food needs during this crisis. You can find more detailed, regularly updated information about state-level programs to help afford food at Extension's statewide Food Resources to Help Get Through COVID-19 page linked below.

<https://bit.ly/FoodWiseFoodResources>

EMERGENCY FOOD

Food pantries are available in Outagamie County for people needing emergency help to get food. Most pantries have switched to curbside or drive-thru pickup to minimize contact between volunteers, staff and visitors.

You can call 211, or go to the 211 website <https://211wisconsin.communityos.org/>, to get information about pantries in your area.

Salvation Army- Fox Cities

130 E North St, Appleton, WI 54911

(920) 734-3324

Open: Monday-Friday 8am-4pm

Call or visit website for updated information and hours:

<https://centralusa.salvationarmy.org/foxcities/feeding-our-community/>

Provides a food pantry and boxed lunches

Freedom Center Food Pantry

1110 S Oneida St, Appleton, WI 54914

(920) 412-7582

Open: Some Wednesdays 2:45pm-6pm

Food is distributed via drive-thru

Call or visit website for updated information and hours: <https://www.freedom-from-hunger.org/>

Feeding America Mobile Pantry - Fox Valley Technical College

1825 N Bluemound Dr

Food will be available to all Fox Valley residents via a Feeding America mobile food pantry

Open: 10am-noon every Thursday July 2nd - August 27th. No proof of residence or income needed. Visit this website for updated information:

<https://feedingamericawi.org/farm-to-family-fox-valley-distribution/>



Black Creek Salvation Army Bread of Life

227 E State St, Black Creek, WI 54106

[\(920\) 984-9305](tel:(920)984-9305)

Open: Mondays 9am-11:30am, 3:30pm-5:30pm

Freedom Food Pantry

N4022 WI-55, Freedom, WI 54130

[\(920\) 740-2753](tel:(920)740-2753)

Open: Thursdays 3:30pm-5:30pm

Food is distributed through drive-thru

Call or visit website for updated information and hours:

<https://sites.google.com/view/freedomfoodpantry/home>

Ruby's Pantry - Greenville

N1615 Meadowview Dr, Greenville, WI 54942

Open: 1st Saturday of the month 8-10am

Food is distributed through drive-thru

Visit website for updated information and hours: <https://www.rubyspantry.org/location/76>

St. Joseph's Food Program Inc.

1465 Opportunity Way, Menasha, WI 54952

[\(920\) 734-9461](tel:(920)734-9461)

Open: Mondays 9am-11am and 5pm-6pm, Wednesdays and Fridays 9am-11am

Food is distributed through drive-thru

Call or visit website for updated hours and information:

<https://www.stjoesfoodprogram.org/client-services/covid-plan-clients/>

Oneida Emergency Food Pantry

N7372 Water Cir Pl, Oneida, WI 54155

[\(920\) 869-6165](tel:(920)869-6165)

Open: Tuesdays and Thursdays 11am-1pm

Call or visit website for updated hours and information:

<https://oneida-nsn.gov/resources/food-pantry/>

SHOPPING FOR FOOD

Grocery Stores

Grocery stores and other food retailers may be open at different hours and may have different procedures than in the past. For example, some may have special hours for seniors and other at-risk populations, such as people with compromised immune systems.

Appleton

Aldi - multiple locations

(855) 955-2534 <https://www.aldi.us/en/>

Accepts SNAP



Delivery and curbside pickup available (note these may not be available if paying with SNAP.
Contact the store for more information)
Find updates on COVID - related policy here
<https://corporate.aldi.us/en/newsroom/aldi-covid-19-updates/>

Appleton Asian Market

1828 W Wisconsin Ave, Appleton
(920) 832-0600 <https://www.facebook.com/appletonasianmarket/>
Accept SNAP
Offer delivery and pickup of deli items.

Asian Market

236 Calumet St, Appleton
(920) 954-8138
Accepts SNAP

Chopra Grocers (Mobil gas station and Indo/Pak grocery store)

1575 N Casaloma Dr, Appleton
(920) 735-6550 <https://www.facebook.com/ChopraGrocers/>
Accept SNAP

Festival Foods

Multiple locations in Appleton
Accepts SNAP and WIC
Offer delivery and pickup. (note this is not available if paying with SNAP or WIC)
The first two hours they are open are reserved for older adults and those with compromised immune systems.
Check below for updated store hours and store phone numbers:
<https://www.festfoods.com/my-store/store-locator/>
And the following link for updated information on COVID-related policy
<https://www.festfoods.com/blog/a-message-from-festival-foods-on-covid-19-coronavirus>

The Free Market

734 W Wisconsin Ave, Appleton
(920) 968-1260 <https://www.facebook.com/yourgoodfoodstore>
Accept SNAP
Offer pickup - send an email to askus@thefreemarketstore.com (note this may not be available if paying with SNAP. Contact the store for more information)
Delivery will be available through Mercato starting mid-July

Jacob's Meat Market

544 N Lawe St, Appleton
(920) 733-1031 <http://www.jacobsmeatmarket.com/>
Accepts SNAP



Offer limited delivery and curbside pickup (note these may not be available if paying with SNAP. Contact the store for more information)

Lindo Michoacan Authentic Mexican Restaurant (and Grocery)

207 N Richmond St, Appleton

(920) 733-3345 <https://lindomichoacanmexicanfoodwi.com/#>

Accepts SNAP

Offer pickup - call to place an order (note this may not be available if paying with SNAP. Contact the store for more information)

Meijer

3801 N Richmond St, Appleton

(920) 350-6200

Accepts SNAP and WIC

Offer pickup and delivery (note these may not be available if paying with SNAP or WIC. Contact the store for more information)

Check here for updated information on COVID-related policy

<https://www.meijer.com/covid19response.html?>

Niemuth's Southside Market (meat and fish market)

2121 S Oneida St, Appleton

(920) 734-4905 <http://niemuths.com/>

Accept SNAP

Offer pickup and delivery (note these may not be available if paying with SNAP. Contact the store for more information)

Early shopping can be arranged before the store opens for those at high-risk for COVID-19

Oriental Food Market

343 W Wisconsin Ave, Appleton

(920) 997-8250 <https://www.facebook.com/Oriental-Food-Market-LLC-541811025997970/>

Accept SNAP and WIC

Offer pickup orders - message on Facebook to place order. (note these may not be available if paying with SNAP. Contact the store for more information)

Oriental Food Mart

633 W Wisconsin Ave

(920) 733-4680

Pahoua's Supermarket

1804 S Lawe St, Appleton (inside Long Cheng Marketplace)

(920) 903-9141

<https://www.facebook.com/pages/category/Grocery-Store/Pahouas-Supermarket-LLC-461175307755045/>

Accepts SNAP



Pick n Save

Several Appleton locations

Accepts SNAP (including on pickup orders) and WIC

Offer pickup and delivery

6am-8am is reserved for adults age 60 or older

For updates on COVID-related policy

<https://www.picknsave.com/hc/help/faqs/covid-19/general>

Quinto Sol Super Market

2311 W College Ave (920) 380-9283

207 W Calumet St (920) 733-3555

Accept SNAP

Walmart - Multiple locations in Appleton

Accepts SNAP - including on pickup orders

Accepts WIC - not available with pickup order

Offers grocery pickup and delivery

At some locations - 7am-8am reserved for those in groups at greater risk

<https://www.walmart.com/>

For updated information on their COVID-related policies and practices, visit

<https://www.walmart.com/cp/shop-smart-stay-safe/8172907>

Woodman's

595 N Westhill Blvd, Appleton

(920) 735-6655 <https://www.woodmans-food.com/appleton>

Accepts SNAP and WIC

Offers grocery pickup (note these may not be available if paying with SNAP or WIC. Contact the store for more information)

Open 24 hours, but has dedicated 6am-8am to older adults and those with compromised immune systems

Membership-only Bulk Grocery Stores

Costco

5401 Integrity Way, Appleton

(920) 815-4500 <https://www.costco.com/warehouse-locations/grand-chute-WI-1222.html>

Sam's Club

1000 N Westhill Blvd, Appleton

(920) 733-4655 <https://www.samsclub.com/club/appleton-wi-sams-club/6321>

Accepts SNAP

Offers pickup and delivery (note these may not be available if paying with SNAP. Contact the store for more information)

Black Creek

Sal's Foods



504 S Main St, Black Creek
(920) 984-1136 <https://www.salsfoodcenter.com/>
Accepts SNAP and WIC

Freedom

Freedom Foods
W2082 County Rd S, Freedom
(920) 788-4977 <https://www.freedomfoodswi.com/>
Accepts SNAP and WIC

Greenville

Bulk-Priced Food Shoppe
W6482 Greenville Dr, Greenville
(920) 757-9905 <https://www.bulkpricedfoodshoppe.com/>
Offer curbside pickup

Hortonville

Gilbert's Sentry Foods
323 E Main St, Hortonville
(920) 779-4471 <https://www.sentryfoods.com/>
Accepts SNAP and WIC

Kaukauna

Alamo Grocery
201 Dodge St, Kaukauna
(920) 372-8454 <http://alamogroceryllc.com/>
Mexican grocery store (+ other services offered)

Piggly Wiggly

300 E Ann St, Kaukauna
(920) 766-6080
Accept SNAP and WIC
Offers curbside pickup and delivery (Note these may not be available if paying with SNAP or WIC. Contact store for more information)
For updates and order information, visit their website
<https://www.stoneridgepw.com/news-events>

Little Chute

Piggly Wiggly
1901 E Main St, Little Chute
(920) 766-6090
Accept SNAP and WIC
Offers curbside pickup and delivery (Note these may not be available if paying with SNAP or WIC. Contact store for more information)



For updates and order information, visit their website
<https://www.stoneridgepw.com/news-events>

Seymour

Don's Quality Market
147 W. Wisconsin St, Seymour
(920) 833-2132 <https://www.donsqualitymarket.com/>
Accept WIC and SNAP
7am-8am reserved for seniors and those who are immunocompromised

Shiocton

Leeman Corner Market
N9302 Hwy 187, Shiocton
(920) 525-5232 <https://www.facebook.com/Leeman-Corner-Market-851900685145986/>
Closed temporarily - please call or visit their Facebook page for updates

Food Delivery and Pick Up

The following stores offer online ordering and delivery or pick up. These services are subject to change – be sure to check with the store for current information.

- ALDI
- Appleton Asian Market
- Festival Foods
- The Free Market
- Jacob's Meat Market
- Meijer
- Oriental Food Market
- Pick n Save
- Walmart
- Woodmans
- Sam's Club
- Bulk-Priced Food Shoppe
- Piggly Wiggly
- Groceries can also be delivered through Instacart in some areas

FoodShare and Grocery Delivery and Pick Up

SNAP/FoodShare benefits on an Electronic Benefits Transfer (EBT) card cannot be processed online, so the availability of services to accept benefits during the transaction will vary. The following grocers have confirmed that they provide options for FoodShare participants to use online delivery:

- Pick n Save
- Piggly Wiggly (some locations)
- Walmart



Transportation for food

If you need food delivered to your home, check this site for resources:

<https://givehelpgethelpfoxcities.org/community-resources/categories/food-delivery-to-your-home/>

You can find resources for getting around here:

<https://givehelpgethelpfoxcities.org/community-resources/categories/transportation/>

Other Services

Some restaurants are offering carryout or contactless delivery. Contact restaurants directly to find out if they offer this service. You can also order delivery from several restaurants via restaurant ordering apps such as Uber Eats, GrubHub, or Eat Street (available on Google Play and the App Store).

Farmers' Markets

Farmers markets are considered essential businesses and are permitted to stay open, however some farmers markets have altered their operations, delayed opening, and/or decided to close for the 2020 season. The Department of Agriculture, Trade and Consumer Protection has issued guidance for customers about shopping at markets at the link below. FoodShare can be used at some markets.

<https://datcp.wi.gov/Documents/FarmersMarketsCovid19.pdf>

Appleton Downtown Farm Market

100 W. College Ave, Appleton, WI 54911

Open: Saturdays 8am - 12:30pm 7/4/20-10/31/20

Cash, Credit Card, Debit Card, EBT, and Farmers Market WIC accepted

Pickup orders can be placed at the website below

See website for more information:

<https://appletondowntown.org/upcoming-events/downtown-appleton-farm-market-2/?date=2020-07-04>

Downtown Kaukauna Farmers Market

101 Crooks Ave, Kaukauna, WI 54130

- Parking lot north of Hwy 55 and 2nd Street intersection

Open: Saturdays 7:30am-12pm 7/11/20-10/10/20

Cash and Farmers Market WIC accepted

See Facebook page for more information:

<https://www.facebook.com/Downtown-Kaukauna-Farmer-Market-157106097678954/>

Oneida Farmers' Market

N7332 Water Circle Place, Oneida, WI 54155

Open: Thursdays 12pm-6pm 6/18/20-10/01/20



Cash, EBT, Farmers Market WIC Voucher, and Senior's Farmer Market Voucher accepted
See Facebook page for more information: <https://www.facebook.com/OFMWI/>

Seymour Farmers' Market

690 Woodland Plaza, Seymour, WI 54165

Open: Tuesdays 2pm-6pm 6/16/20-8/25/20

Cash, Credit Card, Debit Card, and Farmers Market WIC accepted

See Facebook page for more information: <https://www.facebook.com/farmersmarketseymour/>

Sustain Greenville Farmers Market

Current Location due to COVID19: former Greenville Auto location: N2121 Greenville Rd (hwy 15), Hortonville, WI 54944 (Normal location: Christus Church N1915 Julius Dr, Greenville, WI 54942)

Open: Wednesdays 3pm-7pm 5/27/20-Fall

Credit Card accepted

See Facebook page for more information:

<https://www.facebook.com/events/2690331211070954/>

Direct Purchase from Farms

Some farms are selling food directly to consumers. Others are offering CSA shares.

PROGRAMS TO HELP ACCESS FOOD:

FoodShare

FoodShare Wisconsin helps families across Wisconsin to afford the food they need. The program provides eligible households with a debit card (called the QUEST Card) that is automatically loaded each month with funds to buy food. You can apply online at

<https://access.wisconsin.gov/access/>. Visit the FoodShare website:

<https://www.dhs.wisconsin.gov/foodshare/index.htm>

More detailed Q&A about FoodShare is available at Extension's Food Resources to Help Get Through COVID-19 page:

<https://fyi.extension.wisc.edu/covid19/2020/05/07/food-resources-to-help-get-through-covid-19/>.

Program changes are updated at the DHS Updates for FoodShare and Other Food Benefits page <https://www.dhs.wisconsin.gov/covid-19/forwardhealth-foodshare.htm>.

FoodShare for seeds and plants

FoodShare can also be used to purchase seeds and plants that provide food. Not all retailers are aware of this so availability of this option may vary.

Assigning a proxy or secondary user to your FoodShare account

Households that are unable to access grocery outlets to use their FoodShare benefits have the ability to have someone shop for them by adding an Authorized Buyer or Alternate Payee to their account. An Authorized Buyer is added to a Foodshare account and both parties receive



EBT cards for the same account. An Alternate Payee receives a card on behalf of the account holder.

FoodShare users can request an authorized buyer or alternate payee be added to their account by completing the following form:

Add or Remove an Authorized Buyer or Alternate Payee for FoodShare Benefit

<https://www.dhs.wisconsin.gov/library/f-16004.htm>

- Available in English, Hmong, Spanish, and Russian

Once the form is received and entered by your local agency (<https://www.dhs.wisconsin.gov/forwardhealth/imagency/index.htm>), the card issuing agency will send the card to the appropriate individuals. This process may take 5-7 days.

It is important to know that any cards issued remain active unless the client contacts the local agency and completes and submits the form to remove the client. It also remains active if the case closes and the client reapplies in the future.

<https://www.dhs.wisconsin.gov/forwardhealth/imagency/index.htm>

Using FoodShare to order online

Some retailers allow FoodShare participants to order online for pick-up services and to then use their benefits in person. At this time, Walmart and Pick n Save offer this service in Outagamie County – but be sure to check with stores as services may change.

Women, Infants, and Children (WIC)

The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) is a nutrition program for pregnant women, infants, women who are breastfeeding, postpartum women, and children younger than age 5. The program provides nutritious foods, infant formula, as well as nutrition education and other support. Eligibility information is available from DHS on their website <https://www.dhs.wisconsin.gov/wic/income-guidelines.htm>. To find out more, or to apply for WIC, contact your county WIC office

<https://www.outagamie.org/government/f-through-m/health-human-services/public-health/women-infants-and-children-wic>

MEAL PROGRAMS

Meals for kids

To find out about meals for children when schools are closed, check with your school or school district website. Many sites are listed on the USDA's Find Meals for Kids website

<https://usda-fns.maps.arcgis.com/apps/webappviewer/index.html?id=789a7a56a07f4e3dab873fd8c2918f9a>, although that list does not include all available sites. Many of these sites are

providing meals for kids ages 0-18.



Boys and Girls Club

160 S Badger Ave, Appleton

Providing free meals to youth. Families can choose to pick up meals daily or weekly. Visit this website for more information on how to get meals, and to sign up for weekly meal pickup (daily pickup does not require sign up) <https://www.bgclubfoxvalley.org/meal-assistance/>

Appleton Area School District

Free grab and go meals will be served at 11 district locations Monday - Friday (with two days of meals served on Friday) until June 30th. For locations, times, and updates, visit this website: https://foodservice.aasd.k12.wi.us/News/food_distribution_during_school_closure

Pandemic-EBT (Electronic Benefits Transfer)

P-EBT is a new, temporary program that provides benefits for children who normally receive free or reduced price meals at school. It covers the value of meals that would have been provided at school. This program provides funds on an EBT card. Detailed information about this program is available from the Department of Health Services on their Updates for FoodShare and Other Food Benefits page <https://www.dhs.wisconsin.gov/covid-19/forwardhealth-foodshare.htm>.

Meals for seniors

Grab N Go meals are available to seniors (age 60 years and older) through the ADRC Nutrition Program at the following locations:

Appleton Grand Meridian

920-209-4175

11:00-NOON Pick Up

Hortonville Municipal Building

920-740-4648

10:00-10:30 AM Pick Up

Kaukauna SPAR Building

920-740-4641

11:00-11:30 AM Pick Up

Seymour Municipal Building

920-213-3490

10:30-11:00 AM Pick Up

To participate, fill out this registration form

<https://www.outagamie.org/home/showdocument?id=73239> and call in your weekly meal order by 12pm the Monday before you would like to pick it up.



Menus can be found here

<https://www.outagamie.org/government/departments-f-m/health-human-services/aging-and-long-term-support/nutrition-program>

OTHER STATE RESOURCES FROM EXTENSION

For state-level information about food resources and programs, see Food Resources to Help Get Through COVID-19:

<https://fyi.extension.wisc.edu/covid19/2020/05/07/food-resources-to-help-get-through-covid-19/>

For ideas and resources on healthy eating during COVID-19, see Nutrition tips during COVID-19:

<https://nutrisci.wisc.edu/nutrisciextension/nutrition-news/>

For information about food safety during COVID-19, see Food safety during COVID-19:

https://fyi.extension.wisc.edu/safefood/author/bhingham/?ss_redir=1

For financial resources and information, see Financial Resources to Help Get Through COVID-19:

<https://fyi.extension.wisc.edu/toughtimes/covid-19-financial-resources/>

YOUR LOCAL EXTENSION OFFICE

Extension Outagamie County

920-832-5121

<https://outagamie.extension.wisc.edu/>

Feel free to contact Miranda Dawson (miranda.dawson@wisc.edu) or Hannah Phillips (hannah.phillips@wisc.edu) from the FoodWise program for more information on food resources.